



FEDERAL OMBUDSMAN

WAFAQI MOHTASIB (OMBUDSMAN)'S SECRETARIAT

36-Constitution Avenue, G-5/2, Islamabad

Phone No. 051-9217214, Fax No: 051-9217224

E-Mail: ombuds.anwarmahmood@gmail.com

Complaint No. **WMS-HQR/0014384/16**

Dated: 01 December 2016

To

**The Secretary,
Ministry of Planning, Development
And Reforms, Government of Pakistan,
Islamabad.**


Subject: **NON PROVISION OF INFORMATION.**

Enclosed please find a copy of the complaint (alongwith its enclosures) lodged by Mr. SHAHZAD AHMED alleging maladministration by your Agency on the subject noted above. In terms of Regulation 12 (8) of Wafaqi Mohtasib (Investigation and Disposal of Complaint Regulation 2013) you are called upon to redress the grievance and reply, including rebuttal, if any, within seven days. Further extension in submission of reply, would be considered only for seven days, if your request is received with full justification within seven days of the receipt of this letter. A copy of your report must also be endorsed to the complainant through courier/UMS.

2. The hearing of the case will be held on **13/12/2016** at **11:45 AM** in my office (Room No.19, Phone No. 051-9217214). Please note that all complaints are required to be decided by this office within 60 days as per requirement of law. You are therefore, advised to depute an officer fully conversant with facts of the case and authorized to give statement/ make commitment on behalf of the Agency during the hearing. The officer, so deputed, should bring complete record of the case and produce attested legible copies of all supporting documents/ relevant law, rules, regulations etc. In case you fail to submit reply within due date or your representative does not appear for the hearing, the case will be decided ex-parte on the basis of available documents and the competent authority of the Agency would be asked to take disciplinary action against the concerned officer as specified in Clause 1 of Article 14 of P.O.1 of 1983 and Sub-Regulation 5 of Regulation 15 of Wafaqi Mohtasib (Investigation and Disposal of Complaints) Regulations, 2013. The Regulations ibid provide powers to the Mohtasib for contempt as per Contempt of Court Ordinance, 2003, and initiation of proceedings against the Agency which does not comply with the Findings/ Recommendations.

BY ORDER OF THE HONOURABLE OMBUDSMAN, MR. M. SALMAN FARUQUI, Nishan-e-Imtiaz

Encl: As above.


**(Syed Anwar Mahmood)
Honorary Senior Advisor**

Copy for information is forwarded to the complainant with the advice that in case his complaint is not resolved by the Agency by the date of hearing, he/she may attend the hearing proceedings of the case fixed for **13/12/2016** alongwith copies of (i) Affidavit as per specimen in the attached WMS Form A. (ii) CNIC and (iii) Land line/ Mobile No. and email address, if any. He/she is further advised to submit his/her rejoinder on the report of the Agency, if so received, well before or on the date of hearing of the case. In case, he/she does not attend the hearing, no second opportunity would be provided for the same and the decision would be taken on the basis of available record/information. If he/she is unable to personally attend the hearing, he/she can send his/her representative to attend the same on the scheduled date and time.

✓ The Complainant: Mr. SHAHZAD AHMED, 3RD FLOOR EXECUTIVE CENTRE, 22 SCHS E-11/2-3, ISLAMABAD.


**(Syed Anwar Mahmood)
Honorary Senior Advisor**